

**Dementia - Capable Wisconsin**  
Crisis Response Training

A well-trained, competent workforce is critical to the provision of quality dementia care. The dementia care system involves many different groups that have direct, in-person contact with individuals living with dementia. Learning more about dementia will help to provide high-quality and effective care and support for all people living with dementia.

The University of Wisconsin Oshkosh Center for Career Development and Employability Training (CCDET) along with the Wisconsin Department of Health Services, Division of Long Term Care, has developed **dementia care training specific to crisis responders**. Crisis responders represent any agency personnel that may be called upon when a person living with dementia appears to pose a danger to themselves or others. Some examples of crisis responders are law enforcement personnel, judiciary/court officials, fire/EMS personnel, dispatchers, County Adult Protective Services (APS), health care and ER staff, and spiritual leaders. The Department, along with its many partners and stakeholders, is committed to supporting people living with dementia so that each person achieves the highest quality of life possible.

Topics for this training based on the Wisconsin Dementia Care Guiding Principles include:

- Dementia overview
- Emergency protective placement (Helen E. F. Supreme Court Decision)
- Wisconsin Silver Alert Program
- Moderate behavioral symptoms that may lead to crisis situations
- De-escalation techniques
- Assessment strategies

This Crisis Response Training is being offered online and will include a competency evaluation and a certificate of completion process. Individuals can also apply for CEUs upon successful completion of the course.

This is a four-hour course. The cost is \$60.00

Additionally, an online, public registry of trained crisis response personnel in dementia care will be implemented. To remain on the registry, individuals must take renewal courses every two years.

To register for this training, visit our website at <https://wss.ccdet.uwosh.edu/stc/dhsdementia>. For more information, contact [dementiacare@uwo.edu](mailto:dementiacare@uwo.edu).